

THIS ISSUE

Implementation of the Prospective Drug Utilization Review Program

TO:

Pharmacies
Hospital Administrators
Please route to:
Pharmacies
Administration Office
Finance Office
Self Insurers

CONTACT:

Provider Toll Free
1-800-848-0811
902-6500 in Olympia

Jaymie Mai, Pharm.D
Office of the Medical Director
PO Box 44321
Olympia WA 98504-4321
360-902-6792
email: maij235@lni.wa.gov

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Purpose

This bulletin announces the implementation of the prospective drug utilization review (PRO-DUR) to the Washington State Fund's pharmacy point-of-service (POS) system on **August 1, 2003**. It also describes which PRO-DUR codes the department will apply, concurrent screening with refill-too-soon, and the administrative requirements to override the reject codes.

The POS system uses the National Council for Prescription Drug Programs (NCPDP) version 3B format. Specific details on the format are described in Provider Bulletin 99-06.

Prospective drug utilization codes

The department is using the clinical modules from First DataBank® to perform PRO-DUR screening for all pharmacy bills. Pharmacy bills will be denied (reject code 88) when potential high dose, therapeutic duplication, or drug-drug interaction level 1 conditions exist. All bills will be processed and edited through the POS system regardless of how they are submitted.

Overriding a PRO-DUR denied bill

After pharmacists have conducted their professional review, the appropriate NCPDP DUR conflict, intervention, and outcome codes can be used to override the denials. **Pharmacies must retain file documentation of the reasons for the override.**

When a denied PRO-DUR bill needs to be overridden, pharmacy providers should enter an appropriate DUR code from each category in the following order:

1. Two byte alpha DUR Conflict Code,
2. Two byte alphanumeric DUR Intervention Code, and
3. Two byte alphanumeric DUR Outcome Code.

In situations where pharmacists have identified a DUR condition prior to bill submission and an override is warranted, they may enter the appropriate DUR codes with initial billing without waiting for a PRO-DUR denial from the department. Additionally, when a bill is denied for multiple DUR conditions, pharmacists may override the denials using any one of the conditions DUR conflict codes.

Bill submitters using other formats may enter the DUR codes in the following fields:

TAPE FORMAT: DD Record Fields, 18 - 20.
EMC FORMAT: Remarks Field.
PAPER FORMAT: DUR Codes Field.

An example of a valid override is **DDM01G** (Drug-drug interaction/MD interface/Filled after prescriber approval).

By overriding a PRO-DUR denial, the pharmacist is certifying that the indicated DUR code is true and documentation is on file.

NCPDP DUR CODES

Data Element	Field #	Required Status	Description/Valid Values
DUR CONFLICT CODE	439	Conditional	Enter when resubmitting a claim previously denied for reject code 88 – DUR problem. Enter the appropriate DUR conflict code. Valid Conflict Codes: DD – Drug-drug interaction HD – High dose alert TD – Therapeutic duplication alert
DUR INTERVENTION CODE	440	Conditional	Enter when resubmitting a claim previously denied for reject code 88 – DUR problem. Enter the appropriate DUR intervention code. Valid Intervention Codes: M0 (M, Zero) – MD Interface P0 (P, Zero) – Patient Interaction R0 (R, Zero) – Pharmacist Reviewed
DUR OUTCOME CODE	441	Conditional	Enter when resubmitting a claim previously denied for reject code 88 – DUR problem. Enter the appropriate DUR outcome code. Valid Outcome Codes: 1A – Filled, false positive 1B – Filled as is 1C – Filled with different dose 1D – Filled with different directions 1F – Filled with different quantity 1G – Filled after prescriber approval obtained

Refill-too-soon edit

The department is also using refill-too-soon to concurrently screen all submitted pharmacy bills to deter over-utilization or excess of any particular drug. The POS system will deny (reject code 79) pharmacy bills that have <70% of days supply used at time of refill. However, pharmacists will have override capability.

Overriding a refill-too-soon rejected bill

When overriding a refill-too-soon rejected bill, enter a valid value from the following table of the payor sheet:

Data Element	Field #	Required Status	Description/Valid Values
PRESCRIPTION DENIAL CLARIFICATION	420	Conditional	Enter when resubmitting a claim previously denied for reject code 79 – refill too soon . Enter the appropriate value for a refill-too-soon edit. Valid values: 03 (ZERO, 3) – Vacation supply 04 (ZERO, 4) – Lost prescription 05 (ZERO, 5) – Therapy change 06 (ZERO, 6) – Starter dose 07 (ZERO, 7) – Medically necessary

Bill submitters using other formats may enter an appropriate valid value for reject code 79 in the following fields:

TAPE FORMAT: DD Record Field 21 (NEW).

EMC FORMAT: Remarks Field.

PAPER FORMAT: Remarks Field.

PRO-DUR codes or refill-too-soon edit questions

If you have questions regarding DUR codes or a refill-too-soon edit, please contact the Provider Hotline (PHL) at 1-800-848-0811.

If you have questions regarding Tape/EMC formats, please contact the Electronic Billing Unit at (360) 902-6511 or email ebulni@lni.wa.gov. Tape/EMC billers will be receiving a separate letter outlining format changes.